

Using the House of Care Approach

Problem: As identified in the Five year forward view, the sustainability of the NHS depends on upgrading prevention, empowering patients and a modern workforce. Key components of this can be addressed through the House of Care approach.

SCN work : The LTC programme of work is focussed on supporting the adoption of care planning, based on the House of Care framework, for patients with LTC across TV. A key element is the provision of a training programme on care planning and follow-up local support to ensure implementation.

A series of 'taster' sessions was held with participation from clinicians across all CCG areas. Care planning training is now rolling out.



Outcomes:

This approach, driven by the SCN and Health Education England programme, is being adopted across the region by CCGs. This is heavily influencing the co-commissioning agenda as their plans now contain care planning as a core element. A number of CCGs are considering the mechanics of imbedding this approach in routine practice, moving from target-centric to patient-centric care.

The House of Care framework on which care planning is based has been incorporated in service redesign plans in Bucks, Berkshire West- where they are expanding from diabetes to LTC per se, Oxfordshire and parts of Berkshire East.

Feedback

"I welcome this practical example of a truly patient-centred approach to care planning, after years of rhetoric"

"I have changed my consultation style - it is now a pleasure to be a GP"