

# Thames Valley Strategic Clinical Networks

## Crisis Care Concordat Event



In partnership with



Department  
of Health



Wednesday 17 September 2014

Hilton Hotel, Drake Way, Reading RG2 0GQ

### Delegate Pack

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- Agenda
- Welcome and introduction to the Thames Valley SCN
- Presenter Biographies

#### Our Objectives for the day:

- To develop a regional perspective of the Crisis Care Concordat
- To positively engage all local signatories of the Crisis Care Concordat
- To collectively commit to regional and local declarations and action plans

## Agenda

**Chair: Stuart Bell, Chief Executive, Oxford Health NHS Foundation**

Welcome	Stuart Bell
Key Note Address (video presentation)	Norman Lamb, MP
Policy Context and expectation	Sarah McClinton, HMG
Patient expectations	Videos
What does good look like?	Dr Caroline Dollery, GP and Clinical Director, East of England SCN
Plenary Questions	
<b>Coffee</b>	
Support from the 22 national signatories	Jim Symington, Health and Social Care Consultancy Naomi Phillips, Mind
Regional Perspectives: approach, progress, challenges:	
<ul style="list-style-type: none"> <li>• South Central Ambulance Service</li> <li>• Thames Valley Police</li> </ul>	<ul style="list-style-type: none"> <li>• Berkshire Healthcare FT</li> <li>• Oxford Health FT</li> </ul>
<b>Lunch</b>	
Locality Work: present and discuss:	
<ul style="list-style-type: none"> <li>• Gap analysis: service provision and local issues</li> <li>• Actions across localities</li> <li>• Next steps</li> </ul>	
<b>Coffee</b>	
Next Steps: Local and Thames Valley Declaration and actions	Stuart Bell
<b>Summary and Close</b>	

## Welcome

Firstly, a huge welcome to you all from the Thames Valley Strategic Clinical Networks (SCN). This event is hosted by the Department of Health’s Crisis Care Concordat team, in partnership with Mind and the Thames Valley Mental Health, Dementia and Neurological Conditions (MHDN) network. We are delighted to have such a diverse mix of organisations in attendance today, covering the breadth of mental health services in the Thames Valley and beyond. We would encourage your active participation throughout the day and hope that you find this an informative, rewarding and constructive event.

We are extremely grateful to have an excellent agenda of esteemed national and local speakers. Today is an opportunity for you to hear the national perspective and expectations alongside the local progress of organisations in developing their declarations and action plans.

There is a wealth of knowledge and experience in this room today and we would encourage you to use the breaks to make new contacts, discuss issues, share ideas and develop your own professional networks.

We would also encourage you to actively contribute to the discussions which are set out in the agenda. This gives you the chance to openly discuss the challenges and opportunities that you face and to engage with and help shape the direction of the Thames Valley local and regional Crisis Care Concordat declarations and action plans.

### The Thames Valley MHDN SCN Team

Strategic Clinical Networks were launched on 1 April 2013 and in our first year we have built a strong experienced team and developed membership across primary and secondary care, with commissioners, providers, local authorities and the voluntary sector. We believe that your representation here today reflects that.

The Thames Valley SCN mission is: ‘Improving outcomes for the population of Thames Valley through engaging, empowering and enabling our partners to underpin the delivery of evidence-based, high-quality care’.

### MHDN Contacts

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## Speaker Profiles

### Stuart Bell, Chief Executive

Stuart Bell joined Oxford Health NHS Foundation Trust as Chief Executive in October 2012 and had previously been the Chief Executive of South London and Maudsley NHS Foundation Trust since it was formed in 1999.

After reading Modern History at the University of Oxford, Stuart joined the NHS in 1982, and held senior planning and service management roles in acute teaching and general hospitals. He then worked for six years at a regional level where he had responsibility for organisational development and performance management. In 1996 he was seconded to the Department of Health as Head of NHS Performance.

He is an Honorary Fellow of King's College London and an Honorary Fellow of the Royal College of Psychiatrists. He has been a Trustee of the Picker Institute (Europe) for several years, and became Chairman in 2013. In 2008 he was awarded the CBE for services to healthcare.

### Norman Lamb, MP

Norman Lamb was appointed Minister of State at the Department of Health in September 2012. He has been the Liberal Democrat MP for North Norfolk since 2001. He was educated at Wymondham College, Norfolk and the University of Leicester, where he studied law.

Norman has held various positions in the Liberal Democrat party including Liberal Democrat Shadow Secretary of State for Health, 2006 to 2010. In May 2010 he was appointed Assistant Government Whip, as well as Chief Parliamentary and Political Adviser and Parliamentary Private Secretary to the Leader of the Liberal Democrats and Deputy Prime Minister, Nick Clegg.

He worked for Norwich City Council as a senior assistant solicitor before joining Norfolk solicitors Steele and Co, where he became a partner and Head of the firm's specialist Employment Unit.

The minister is responsible for care and support at the Department of Health. Responsibilities include:

- older people
- Dementia
- local government
- adult social care
- carers
- end of life care
- mental health services
- prison services

## Sarah McClinton

Sarah McClinton studied economics and social sciences at Cambridge University and went on to complete her social work training at the LSE in 1989. She became one of the first specialist HIV social workers in the UK when the AIDS epidemic hit west London. Traditional service models were unable to deal to this new set of needs and she was involved in creating personalised responses and peer-support services.

Sarah was an Assistant Director for adult social services in Hammersmith and Fulham and worked as Director of Adult Social Care in the London Borough of Southwark until March 2014. During her career in local government, Sarah was responsible for commissioning and operational delivery of a wide range of community services across all care groups, including older people, mental health and disability services. Sarah is currently Director of Mental Health and Disability at the Department of Health.

## Dr Caroline Dollery

Dr Caroline Dollery is a practicing GP in a training practice in Chelmsford, Essex. She has helped develop and lead mental health leadership across the east of England, and is now Clinical Director for the East of England Strategic Clinical Network for mental health, dementia, neurology, learning disability and autism.

She is a senior user for the joint commissioning panel as well as an active participant in the Royal College of General Practitioners (RCGP)'s mental health network. Caroline is also an active member of NHS Clinical Commissioners (NHSCC), and sits on its Mental Health Commissioner Network's Steering Group.

## Jim Symington

Director, Symington-Tinto Health and Social Care Consultancy

Jim Symington worked on behalf of HMG with 22 national organisation to develop the 2014 national Concordat 'Improving outcomes for people experiencing mental health crisis' – currently, together with Mind, he is supporting localities to complete local Declarations and action plans.

Jim's previous work in mental health policy development and implementation includes the 'Implementing Recovery Organisational Change (ImROC) Project (Centre for Mental Health and NHS Confederation), the 'History of Psychiatry' (Wellcome Trust) Mental Health Act Implementation Advisory Group (HMG), the Re-focussed Care Programme Approach Review (DH) and the drafting team for the 'No Health without Mental Health Strategy' for England (HMG 2011).

He worked as a programme director for the National Mental Health Development Unit/National Institute for Mental Health in England and for the London Development Centre for Mental Health leading national and regional programmes including mental health care pathways.

Before joining the NHS as a manager, Jim was an Approved Social Worker and manager in social care.

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## Naomi Phillips

Naomi Phillips is Head of Policy and Campaigns at Mind, the mental health charity. Naomi leads a team working on mental health services (including crisis care), social inclusion, and human rights. In February 2014, 22 national bodies involved in health, policing, social care, housing, local government and Mind came together and signed the Crisis Care Concordat. Working on behalf of the national partners, Mind has been chosen as the organisation to take the Concordat forward and help to embed it in local communities. Naomi is the project lead for this work.

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