

**Dr Kathy Hoffmann**  
**Diabetes Clinical Lead**  
**Bucks CCGs**

# Success

	HbA1c < 48 mmol/mol (6.5%)
CCG	Percentage
Aylesbury	46.4
Chiltern	42.9
01K	37.2
00N	36.5
07N	35.9
10G	35.9
02M	35.8
00R	35.7
11C	35.7
09D	35.4
07R	35.2
00T	35.2

# Success

	All three treatment targets
CCG	Percentage
02X	48.8
02F	48.4
05W	48.3
02H	47.3
07N	47.1
00X	47.1
05T	47
02Q	46.8
05G	46.2
10G	46
Aylesbury	45.9
Chiltern	45.9

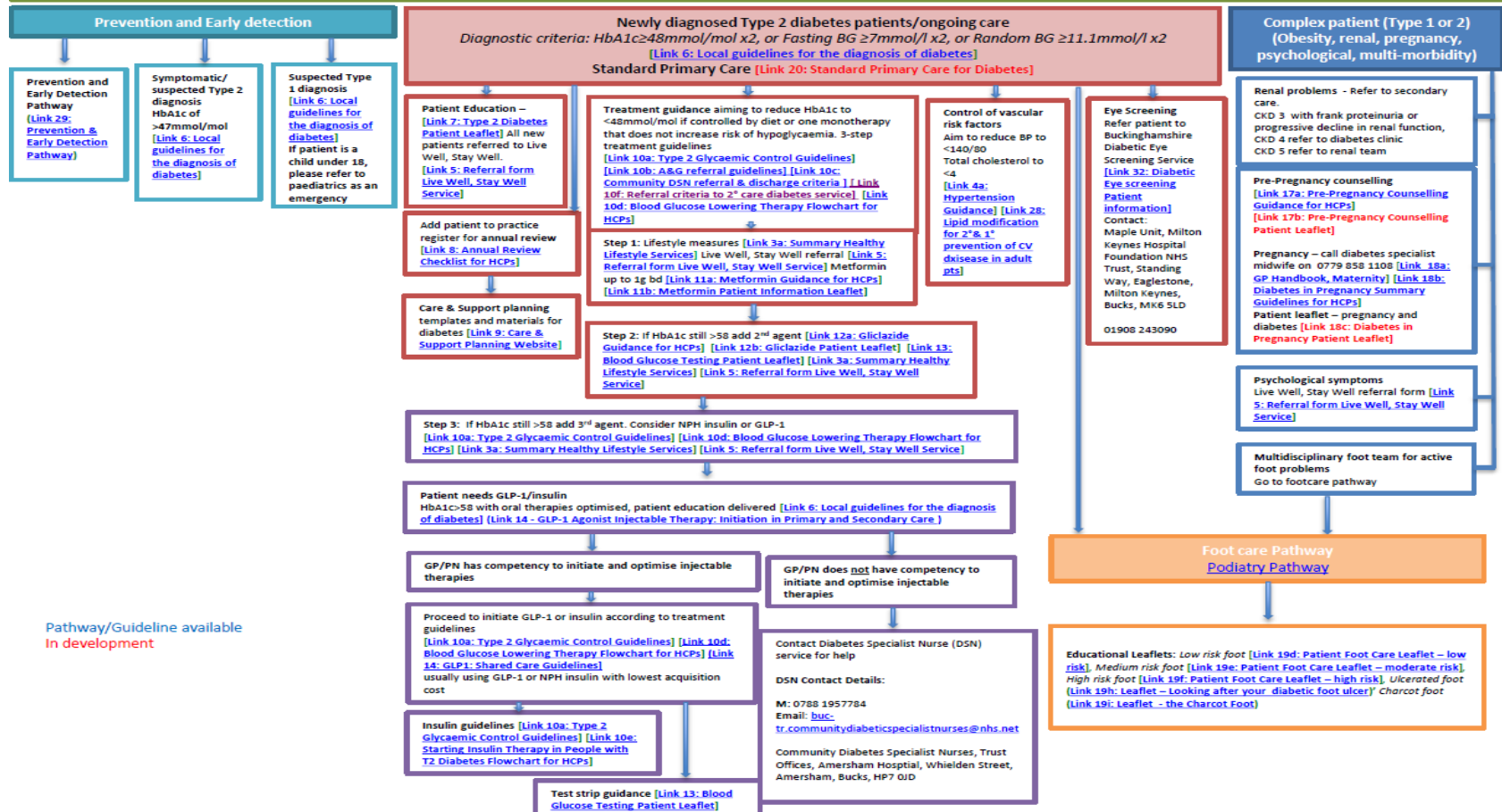
# Reasons for Improvement

- Metformin/Gliclazide Project
- Care and Support Planning
- Practice 'diabetes team'
- Advice and Guidance Line
- Virtual DSN Clinics
- Diabetes Transformation Programme

# Key Elements

- Patient Education
- HCP Education
- Pathway
- IT infrastructure
- Communication

**Pathway: Diagnosis and Management of Type 2 Diabetes in Adults**



Weight Management advice, Psychological therapies require ongoing management across the whole pathway.

**RIGHT CARE PROGRAMME BOARD**

**LTC, Prevention & SSC  
 Work Programme**

**LTC, Prevention & Supported Self Care  
 (LWSW Committee)**

**Prevention**

**Supported Self Care**

**Live Well Stay Well**

**STP Prevention Programme**

**Supported Self Care & Patient Mobilisation**

PC SPA  
 Recommissioning with BCC

Lifestyle  
 Services  
 - BCC

Easy Change

Prevention  
 QIS

Obesity Pathway  
 Tier 2 - with PH  
 Tier 3 (PC)  
 Tier 4 –(PC)

Care & Support Planning

Patient Mobilisation

BI alcohol

IAPT LW  
 National  
 Pathfinder

Workplace  
 Wellbeing

QOF

AVCCG roll out

Patient Participant Group  
 Expert Patient Programmes

Macmillan  
 LWBC

Smoking Cessation –  
 stop before UR vour op

MECC  
 Link to BHT  
 Wellbeing -  
 TBC

CCCG roll out

Health Makers; educators,  
 volunteers; sign posters;

Long Term Conditions

Diabetes

Diabetes  
 SE (BHT)

Diabetes SE  
 digital - Oviva  
 & BHT

NDPP  
 National  
 Pathfinder

Pre Diabetes  
 WW /tier 2  
 digital

NDPP Digital  
 Pathfinder

Health Navigators & Coaching  
 New roles in practice  
 (PC leading –CPEN)

COPD

Projects  
 TBC

CVD

Projects  
 TBC

Other

**Locality Implementation**

LTC, P&SSC FEB 2017 v3

# Simple

- Make it all about the patient and their carers
- All about THEIR needs
- THEIR lives



# Simple

Support HCPs to do their job well by:

- Encouraging organisational development
- Creating enough time with patients
- Providing a clinical support infrastructure
- Hiding the complexity
- Making patients partners

# Simple

- Single point of access
  - Lifestyle- level 2 weight management
  - Smoking cessation
  - NDPP
  - Diabetes education choices
  - IAPT LTC
  - Health coaches
  - Gym referral
  - Changetec

# Simple

- All accessed by one telephone number
- One website
- Jointly commissioned with BCC

# Future

The population of Buckinghamshire will improve their own health through being listened to and involved in their care, being supported to make choices about their lives that enable the changes they wish to make.